1. Abuse report is sent to the Registrar, which has the primary responsibility to investigate and address the abuse report.
2. The Notifier simultaneously informs the Registry (i.e. puts it on copy).
3. The Registrar is expected to decide on action or non action within a reasonable time frame\(^1\) (e.g. X business days).
4. During this time frame, the Registry is not expected to investigate.
5. The Registrar is expected to inform the Registry and Notifier of its decision to act or not.
6. In case of non communication by Registrar, Registry is expected to initiate its own evaluation.
7. The Registry is expected not to revisit Registrar action but in case of non action by the Registrar, may conduct its own investigation. The Notifier should be informed of the result of this investigation.
8. The Registrar is expected to notify the Registrant in case of action being taken by either the Registrar or the Registry.
9. Automated ticketing systems can enhance communications and case management.

\(^1\) Bilateral arrangements between Registry and Registrar may set specific time lines.