

I&JPN TOOLKIT ON DNS LEVEL ACTION TO ADDRESS ABUSE

The Toolkit is the result of broad consultations with key policy actors since 2016 and the collaboration between over 100 senior-level global key actors from governments, internet companies, technical operators, civil society, leading universities, and international organizations to develop solutions for legal interoperability concerning cross-border DNS-level action.

ISSUE

Law enforcement and DNS operators are frequently confronted with a common challenge: defining when it is appropriate to act at the DNS level to address harmful content or behavior under a domain address.

PURPOSE

The DNS Level Action to Address Abuse Toolkit intends to support **DNS Operators** in the design of their DNS Abuse related activities, **Notifiers** in the detection and reporting of problematic activity within the DNS, as well as **Legislators**, and **Law Enforcement** to determine procedures for dealing with different types of DNS Abuse.

CONTENTS

4 steps to address abuse at the DNS level

- Identification
- Evaluation
- Choice of Action
- Recourse

4 tools to address technical abuse

- Channels/Sources/Typology of Technical Abuse Notifiers (I&JPN REF: 20-110)
- DNS-Level Action to Address Technical Abuses Due-Diligence Guide for Notifiers (I&JPN REF 20-113)
- DNS Operators Decision-Making Guide to Address Technical Abuse (I&JPN REF: 20-108)
- Minimum Notice Components for Technical Abuse (I&JPN REF: 20-109)

1 workflow to address Phishing and Malware (I&JPN REF: 20-115)



STATES



INTERNET
COMPANIES



TECHNICAL
OPERATORS



CIVIL
SOCIETY



ACADEMIA



INTERNATIONAL
ORGANIZATIONS

ABOUT THE INTERNET & JURISDICTION POLICY NETWORK (I&JPN)

The Internet & Jurisdiction Policy Network is the leading multistakeholder organization addressing the tension between the cross-border internet and national jurisdictions. Its Secretariat facilitates a global policy process engaging over 400 key entities from governments, the world's largest internet companies, technical operators, civil society groups, academia, and international organizations from over 70 countries. Stakeholders currently work in three Programs (Data & Jurisdiction, Content & Jurisdiction, and Domains & Jurisdiction) to jointly develop policy standards and operational solutions to pressing legal challenges at the intersection of the global digital economy, human rights, and security. The organization is also the home of the world's first Internet & Jurisdiction Global Status Report and knowledge mutualization activities include regional and thematic reports as well as the I&J Retrospect Database.

The regular Global Conferences of the Internet & Jurisdiction Policy Network are institutionally supported by the Council of Europe, European Commission, ICANN, OECD, United Nations ECLAC, and UNESCO. Partner countries include France (2016), Canada (2018), and Germany (2019). Recognising the contribution of the Internet & Jurisdiction Policy Network to global governance, the work of the organization was presented to the G20 digital track, recognised by the G7 Cyber Group, one of only 40 worldwide initiatives especially showcased at the inaugural Paris Peace Forum gathering over 80 heads of government and IGOs, featured as an example in the 2020 Report "Governance Innovation Society 5.0" of Japan launched together with the OECD, and highlighted as a global cooperation mechanism by the 2020 UN Secretary General HLP Report on Digital Cooperation. The work of the organization has been covered in top media outlets such as The Economist, Washington Post, Financial Times, Politico or Fortune. The organization is financially supported by a uniquely diverse coalition of over 20 governments, companies, and organizations.

ABOUT THE I&JPN DOMAINS & JURISDICTION PROGRAM

From framing problems in common to developing operational approaches, stakeholders in the Domains & Jurisdiction Program works collectively towards defining policy problems, sharing knowledge, and designing common policy approaches for cross-border DNS-level action to address abuses.

The Domains & Jurisdiction Program Contact Group¹ engages a selected set of senior-level global key actors from governments, internet companies, technical operators, civil society, leading universities, and international organizations.²

The work is facilitated by the Secretariat of the Internet & Jurisdiction Policy Network and guided by a neutral Coordinator and Working Group Facilitators, appointed by the Secretariat for their outstanding expertise and standing in the community. They serve in their personal capacity.

¹ History of the I&JPN Domains & Jurisdiction Program : <https://www.internetjurisdiction.net/news/history-of-the-internet-jurisdiction-programs>

² List of I&JPN Domains & Jurisdiction Program Contact Group Members: <https://www.internetjurisdiction.net/news/domains-jurisdiction-program-contact-group-members>