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I am glad to see that the Internet & Jurisdiction Policy Network is tackling some of the hardest jurisdictional questions arising in the internet context.

VINT CERF Co-inventor of the Internet and Vice President, Google



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I&JPN is more relevant than ever. We see its strength demonstrated in its convening power. We find the activities and our participation in the respective workstreams useful and beneficial, and we recognize the continued accomplishments of the Network.

#### ALAN KESSEL

Assistant Deputy Minister and Legal Adviser, Canada, Global Affairs Canada



## **99**

I truly appreciate the excellent progress and output of the Internet & Jurisdiction Policy Network. The material is short, concise, and to the point. I very much appreciate how the Secretariat drives the work of the team and how they drive progress.

#### MANAL ISMAIL

Manal Ismail, Chief Expert, Internet Policies, National Telecom Regulatory Authority (NTRA), Egypt



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The Internet & Jurisdiction Policy Network provides an opportunity to talk deeply about topics and exchange different perspectives from stakeholders and countries.

MARIA PAZ CANALES Executive Director, Derechos Digitales

### FOREWORD

## CATALYZING COLLABORATIVE GOVERNANCE INNOVATION

The reliance on the internet for social and economic life has never been more evident than during the COVID pandemic. It further propelled digital issues to the forefront of transnational policy topics along with climate change or global health.

In this environment, it is more crucial than ever to bring stakeholders together to understand global trends and enable them to frame and address common challenges collaboratively. The Internet & Jurisdiction Policy Network demonstrated in 2020 its resilience as a thriving global community based on trust, collaboration and a spirit of governance innovation. Rather than falling back to legal arms races and zero sum games when confronted with some of the most complex transnational issues of our time, stakeholders in the Policy Network care about the future of the internet and our digital society. They strive to advance policy solutions through mutual understanding, cooperation and responsible behavior.

We could not be prouder of the achievements of the stakeholders in the Policy Network and its staff in this exceptional year. Long before the pandemic, the Secretariat had developed a virtual collaboration methodology for its policy Programs and knowledge mutualization efforts that proved essential for the continuation of our work in this challenging context. In 2020, the Policy Network community grew even further with hundreds of new stakeholders engaging for the first time, especially from Africa and Latin America where the Secretariat organized regional conferences. A successful first Internet & Jurisdiction Regional Status Report for Latin America and the Caribbean was launched together with UN ECLAC. Implementing the Berlin Roadmap of the 3rd Global Conference of the Internet & Jurisdiction Policy Network, its Programs' Contact Groups Members produced no less than 15 Outcomes in 2020 that fed into landmark Toolkits for practitioners and policy makers in 2021. They provide guidance for addressing crucial cross-border issues, including access to electronic evidence, content moderation and action at the DNS level to address abuses. In addition to its existing Programs, the Policy Network also launched new work on the governance of data and initiated multistakeholder consultations to develop a Framing Report on Free Flow of Data and Data Sovereignty.

This Progress Report is a testimony to the amazing work of all stakeholders during 2020. In this 10th year since the Policy Network foundation in 2012, we are energized by the strong engagement of actors and the commitment of our financial and institutional supporters. It is this spirit of collaboration and progress that will power the next phase of the growth and impact of the Internet & Jurisdiction Policy Network as a connective tissue and space for policy innovation, to the benefit of all.



ERTRAND DE LA CHAPELLE Executive Director & Co-Founder



PAUL FEHLINGER Deputy Executive Director & Co-Founder

## 100 + NEW ENTITIES PARTICIPATING IN THE INTERNET & JURISDICTION POLICY NETWORK ACTIVITIES IN 2020

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Members of the Policy Network strive to advance policy solutions through mutual understanding, cooperation and responsible behavior.

> **BERTRAND DE LA CHAPELLE** ecutive Director & Co-Founder, Internet & Jurisdiction Policy Network



# HIGHLIGHTS 2020



I&JPN referenced in the UN **SG High-Level Panel on Digital Cooperation** Report in the chapter on mechanisms for global digital cooperation.



The Internet & Jurisdiction and ECLAC Regional Status Report 2020 was launched on November 24, 2020 in a special session within the framework of the 7th Ministerial Conference on the Information Society in Latin America and the Caribbean.





Organizing **regional multistakeholder consultations** on future digital cooperation architectures in the context of the **United Nations Secretary General's High Level Panel on Digital Cooperation and its Roadmap**.





Internet & Jurisdiction Policy Network Regional Conferences with United Nations Economic Commission for Latin America and the Caribbean (UN ECLAC) and the African Union Commission (AUC).



Ministry of Economy, Trade and Industry, Japan and I&JPN joint Workshop in Tokyo on **"Governance Innovation in Digital Cooperation: The Internet & Jurisdiction Policy Network**" discussed future pathways for governance innovation and multistakeholder cooperation.



UNTERNET &

CHAPTER MAJOR APPROACHES TO CROSS-BORDER INTERNET DILEMMAS IN LATIN AMERICA AND THE CARIBBEAN

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The Internet & Jurisdiction and ECLAC Regional Status Report 2020 seeks to strengthen our understanding of how digital integration is progressing in Latin American and the Caribbean and identifies opportunities we can seize to bring us closer to a more harmonized digital single market.

#### ALICIA BÁRCENA IBARRA

INTERNET &

Executive Secretary, United Nations Economic Commissior for Latin America and the Caribbear In 2020, I&JPN framed key internet policy issues and translated highly technical information into actionable information for policymakers. The work took into account the diversity of perspectives while documenting tensions and efforts to address problems.

## Mutualizing Knowledge through I&J Status Reports

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The Internet & Jurisdiction and ECLAC Regional Status Report 2020 was launched on November 24, 2020 in a special session within the framework of the 7<sup>th</sup> Ministerial Conference on the Information Society in Latin America and the Caribbean.

The Report outlines the challenges the region is facing in efforts towards digital integration and how foreign regulatory approaches are inspiring action. It seeks to make available a trans-regional picture of the current policy landscape to support an inclusive and coherent debate.

#### CARLOS AFFONSO DE SOUZA

Professor and Lead Author of the Regional Status Report, Rio de Janeiro State University (UERJ), Director -Institute for Technology & Society (ITS Rio)

The Report draws on the pioneering methodology of the Internet & Jurisdiction Global Status Report 2019 by combining detailed desk research with a regional data collection engaging key stakeholders – states, internet companies, technical operators, civil society, academia, and international organizations.

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The way that I&JPN worked with ECLAC is really a model of collaboration between a UN body and a policy network. The Internet & Jurisdiction and ECLAC Regional Status Report brought the debate to Latin America and the Caribbean at a very high level.

#### **ACHILLES ZALUAR**

Director, Department for Technological Promotion, Brazil, Ministry of Foreign Affairs

## Framing complex policy issues

The COVID-19 pandemic brought to the fore some important and concrete issues in direct relation to the work of stakeholders in the Internet & Jurisdiction Policy Network on Data, Content, and Domains. In April 2020, the I&JPN Secretariat released a set of Framing Briefs to help actors analyze some of the complex policy issues related to the pandemic.











## Facilitating multistakeholder consultations on digital cooperation

In May 2020, during the Internet & Jurisdiction Regional Conferences with stakeholders in Latin American and the Caribbean and Africa, I&JPN conducted regional consultations on the future of the UN Digital Cooperation Architecture (Recommendation 5) in the context of the United Nations Secretary-General High-Level Panel Report on Digital Cooperation and in cooperation with the Government of Germany in its role as UN champion.





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One of the main reasons for our continued support is their respect for the multistakeholder approach which ensures that the entire ecosystem actively participates with different experiences and prospects.

#### **STEFAN SCHNORR**

Director-General, Germany, Federal Ministry for Economic Affairs and Energy

## Free Flow of Data and Data Sovereignty Framing Study

In November 2020, I&JPN launched a Free Flow of Data and Data Sovereignty Framing Study. The study involving consultations with stakeholders around the world, seeks to unpack the data sovereignty concept and explore its implications for data flows and governance regimes by consulting stakeholders from governments, international organizations, business, civil society, technical community, and academia. It was made possible with the support of Germany's Federal Ministry for Economic Affairs and Energy.

## **OUTLOOK 2021**

- Building on the success of the Internet & Jurisdiction Global Status Report 2019 and Internet & Jurisdiction and ECLAC Regional Status Report 2020, the I&JPN Secretariat prepares a similar report for Africa in collaboration with the Africa Union Commission. The I&J Africa Regional Status Report will use the proven Internet & Jurisdiction Global Status Report methodology. The effort will see the launch of new regional engagement mechanisms and data collection in 2021.
- The Free Flow of Data and Data Sovereignty Framing Study will see expansion in 2021 as I&JPN releases the report "We Need to Talk About Data: Framing the Debate Around the Free Flow of Data and Data Sovereignty" in April 2021 in partnership with the Japanese government. I&JPN will also hold further consultations with stakeholders on building an understanding of the common Datasphere in view of launching a dedicated new Datasphere Initiative.



## CONNECT STAKEHOLDERS TO BUILD TRUST AND COORDINATION

Stakeholders at the Ministry of Economy, Trade and Industry, Japan and I&JPN joint Workshop in Tokyo on "Governance Innovation in Digital Cooperation: The Internet & Jurisdiction Policy Network"

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#### H.E. KWESI QUARTEY

Deputy Chairperson, African Union Commission opening the I&JPN Regional Conference in Africa

## Bridging policy and stakeholder silos in 2020, I&JPN provided a safe space for actors to test innovative policy solutions and share knowledge.

In May 2020 I&JPN held two Regional Conferences with the United Nations Economic Commission for Latin America and the Caribbean (UN ECLAC) and the African Union Commission (AUC)

& Jurisdiction Global Status Report 2019 authored by Professor

350 combined participants



new entities engaged for the first time

28 new countries

Dan Jerker B. Svantesson.

The conferences included Regional Launches of the Internet



## African Union Commission and Internet & Jurisdiction Policy **Network Regional Conference 2020**



Stakeholders discussed the recent outcomes of the I&JPN and shared perspectives on the cross-border internet in Africa in the context of the framework of the Digital Transformation Strategy for Africa, launched by African Heads of State in 2019, as well as the United Nations Sustainable Development Goals (SDGs).

## **UN ECLAC and Internet & Jurisdiction Policy Network Regional Conference 2020**

Participants exchanged on the Internet & Jurisdiction and ECLAC Regional Status Report 2020 and how it can be used within the framework of the ECLAC 2020 Ministerial Conference. The event also served to generate substantive inputs for the discussion of the new Regional Digital Agenda. In 2018 I&JPN and ECLAC signed a Memorandum of Understanding.





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The DNS and the internet itself was built upon coordination and cooperation. I see the Internet & Jurisdiction Policy Network as a glue for best practices that can instruct and steer all of us."

**DEMI GETSCHKO** President Brazilian Network Information Center

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Jurisdiction and applicable law for the internet is one of the major concerns for the internet community.

**TIJANI BEN JEMAA** Executive Director, Mediterranean Federation of Internet Associations

#### February 2020

**The Ministry of Economy, Trade and Industry, Japan (METI) and I&JPN organized a joint Workshop** The event "Governance Innovation in Digital Cooperation: The Internet & Jurisdiction Policy Network" shared ways for governance innovation and multistakeholder cooperation.

**I&JPN Deputy Executive Director attended the 8th Freedom Online Coalition Conference** Mr. Fehlinger provided stakeholders with a presentation of the key findings of the Internet & Jurisdiction Global Status Report 2019 and updated participants about the work of the thematic Policy Programs of the Policy Network.

#### October 2020

**I&JPN Executive Director spoke at OECD and PCC Japan Roundtable on Data Localization** Bertrand de La Chapelle called for a nuanced and holistic approach to discussing data localization, an issue which lies at the intersection of economic, human rights, and security dimensions and should not be addressed in separate silos.

#### November 2020

**I&JPN Executive Director Moderated UN IGF Mains Session on Digital Sovereignty** The Main Session outlined the tension between data sovereignty and the free flow of data, as well as the manifestation of policy demands on the internet's technical layer.

#### I&JPN hosted a special Forum at the UN IGF

The Special Forum provided an update on the recent outcomes of the network on legal interoperability.

## 42 meetings for 3 Contact Groups and 6 Working Groups

The long standing innovative methodology of virtual I&JPN Contact Group meetings continued to show a helpful way to produce concrete outcomes.

On November 19, 2020 I&JPN held a Supporters Meeting to report on progress made in 2020

## **OUTLOOK 2021**

- To strengthen the community of the Policy Network and celebrate its outcomes and accomplishments, events will take place in 2021 leading up to the 10th anniversary of the organization in 2022.
- The 4<sup>th</sup> Global Conference of the Internet & Jurisdiction Policy Network that was scheduled for 2021 will be postponed until international travel is again possible after the pandemic.

### **99**

The magic that I&JPN brings to connecting people and being able to help frame and define and move issues forward in an inclusive way is just tremendous.

BRIAN CUTE Principal, The Eastham Group







CONNECT STAKEHOLDERS



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## ADVANCE SOLUTIONS TOWARDS LEGAL INTEROPERABILITY







I want to applaud the work of all three I&JPN Contact Groups: the solutions and outcomes that have come forward this year are very practically minded and implementable.

#### **BRIAN CIMBOLIC**

Vice President, General Counsel, Public Interest Registry (PIR) and Coordinator of the Domains & Jurisdiction Program Contact Group.



In 2020, I&JPN made considerable progress in developing Policy Outcomes in line with the I&JPN Berlin Roadmap from the 3<sup>rd</sup> Global Conference of the Internet & Jurisdiction Policy Network 2019.



I applaud I&JPN for having been there early and for building an incredibly deep bench of talent, as well as substance. **STEVE DELBIANCO** 

President, NetChoice

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# 15 I&JPN Outcomes: Common policy standards and practical tools for practitioners developed in 2020



## **DATA & JURISDICTION PROGRAM**

How to develop regimes for cross-border access to electronic evidence that are both efficient and establishing high human rights protections?

#### Outcomes developed in 2020:

- General regime architecture (I&JPN REF: 20-111)
- Request Components for access to subscriber information under voluntary disclosure regime (I&JPN REF: 20-112).

### **99**

I&JPN is not a think-tank or talk shop but has direct application in the work of practitioners.

#### MARC PORRET

CT/ICT Coordinator, United Nations Security Council CTED and member of the Data & Jurisdiction Program Contact Group.



## **99**

Participating in the Contact Group has been very useful to me considering it is an exercise of evaluating and thinking through the mechanisms and legislation proposals that are on their way.

#### FERNANDA DOMINGOS

Federal Prosecutor, Brazil - Federal Prosecutor's Office of the State of São Paulo and member of the Data & Jurisdiction Program Contact Group.



### **CONTENT & JURISDICTION PROGRAM**

How can we preserve global availability of content in light of the diversity of laws and norms? What is the appropriate distribution of responsibility between public authorities and private actors?

#### Outcomes developed in 2020:

- Geographic Scope of Content Restrictions (I&JPN REF: 20-102)
- Components of complaints/reports/notices from public authorities and private notifiers (I&JPN REF: 20-106)
- Identification and notice sources (I&JPN REF:20-107)
- User notification in online content moderation (I&JPN REF: 20-116)

#### **99**

It was really useful to be able to talk through these issues at this deep level at I&JPN and to find a way to try to capture what is a really challenging debate happening worldwide.

#### **EMMA LLANSO**

Director, Free Expression Project, Center for Democracy & Technology (CDT) and member of the Content & Jurisdiction Program Contact Group.

#### **99**

It is quite difficult given the diverse membership in the I&JPN to establish an environment of mutual trust - but that has really been achieved.

#### PETER STERN

Director, Content Policy Stakeholder Engagement, Facebook and member of the Content & Jurisdiction Program Contact Group.

### **DOMAINS & JURISDICTION PROGRAM**

When is it appropriate to act at the DNS level to address abuses?

#### Outcomes developed in 2020:

- Effects of actions and the DNS level (I&JPN REF: 20-101)
- DNS Operators' Decision-Making guide to address technical abuse (I&JPN REF: 20-108)
- Minimum notice components for technical abuse (I&JPN REF: 20-109)
- Channels/sources/typology of technical abuse notifiers (I&JPN REF: 20-110)
- DNS-Level Action to Address Technical Abuses: Due Diligence Guide for Notifiers (I&JPN REF: 20-113)
- DNS Technical Abuse Choice of Action (I&JPN REF: 20-114)
- Phishing and Malware: A Procedural Workflow (I&JPN REF: 20-115)



#### **99**

I&JPN provides a unique space to discuss these types of issues. There is an extremely refreshing and constructive atmosphere and a lot of respect for different points of view.

#### **PETER VAN ROSTE**

General Manager, Council of European National Top-Level Domain Registries (CENTR) and member of the Domains & Jurisdiction Program Contact Group.



# In 2020 the policy work of I&JPN was referenced by several major policy initiatives:



**UN SG High-Level Panel on Digital Cooperation Report** in the chapter on mechanisms for global digital cooperation.



**Government of Japan Report** on Governance Innovation as an example of a multistakeholder organization fostering international cooperation and interoperability.



**Public Interest Registry** implements I&JPN recommendation with new Appeals Process.

New **DNS Abuse Framework** released in October 2019 by 11 key registries and registrars references the Internet & Jurisdiction Policy Network's definitions set out in the Domains & Jurisdiction Program's Operational Approaches Document released in 2018.



## **OUTLOOK 2021**

- Based on the 2020 outcomes of the Programs and the work of the I&JPN since 2016, dedicated Toolkits for practitioners and policymakers will be launched in March 2021.
  - Toolkit on Cross-border Access to Electronic Evidence
  - Toolkit on Cross-border Content Moderation
  - Toolkit on DNS Level Action to Address Abuses
- Stakeholders in the Contact Groups of the I&JPN Programs will continue to implement the Berlin Roadmap and work on evolving and new topics to frame issues and develop operational solutions. A new roundtable format will be launched in addition.

### SECRETARIAT

The Secretariat consists of nine members from nine countries. Reflecting the multistakeholder nature of the organization, they combine experiences from international careers in different sectors spanning governments, private companies, international organizations, and NGOs.



**BERTRAND DE LA CHAPELLE**, Executive Director & Co-Founder, has been a determined promoter and pioneering implementer of multistakeholder governance processes for more than 20 years, building upon his diversified experience as a career diplomat and French digital Ambassador, ICANN Board Member, civil society actor, and tech entrepreneur as the founder of a virtual reality company in the 1990s.



**PAUL FEHLINGER**, Deputy Executive Director and Co-founder. His comments on the future of the internet and the digital economy have been featured, among others, in The Economist, New York Times, Fortune, Politico, Euronews, Slate, Die Zeit, or by the Council on Foreign Relations. He is a regular speaker at international fora, including in the past at the United Nations, OECD, European Commission, Council of Europe, the G7 process, or the WTO.



MARTIN HULLIN, Director of Operations and Knowledge Partnerships, was previously in charge of the formalization of a leading global renewable energy policy network and worked as a Consultant for the United Nations Environment Program and GIZ. He has also served as an international focal point for cross-sectoral collaboration between numerous governments and international organizations.



**FRANE MAROEVIC**, Director, Content & Jurisdiction Program, has over 20 years of extensive experience in international relations, media and governance. Most recently, he worked on freedom of expression and media freedom as the Director for the OSCE (Organization for Security and Cooperation in Europe) Representative on Freedom of the Media (2015-2019), where he participated in key internet governance processes.



**LORRAYNE PORCIUNCULA**, Director, Data & Jurisdiction Program, prior to joining the Internet & Jurisdiction Policy Network, she worked at the OECD (2014–2020) as the Strategic Advisor for Digital Economy Policy, coordinating issues related to data governance, artificial intelligence and blockchain, and leading the production of several reports and country studies related to connectivity, infrastructure regulation, technology convergence and inclusion.



**ELIZABETH BEHSUDI**, Director, Domains & Jurisdiction Program, has over 20 years of combined experience as a lawyer, at firms and in-house, representing clients in a wide array of commercial disputes in both the United States and in international cross-border cases. Prior to joining the Internet & Jurisdiction Policy Network, Elizabeth was the Vice President and General Counsel of Public Interest Registry (2012-2019), the manager of .org.



AJITH FRANCIS, Policy Programs Manager, was a Consultant at the Government of India Planning Commission's 'India Backbone Implementation Network'. Working for this intra-governmental startup, he coordinated stakeholder groups to help reform the process of developing and implementing India's policy plans. Ajith was also a Digital Marketing Account Planner at Google Inc. and gained experiences at UN Environment.



**SOPHIE TOMLINSON**, Communications and Outreach Manager, previously worked as Deputy Director, Global Policy at the International Chamber of Commerce (ICC) where she led work on sustainable development, digital transformation and stakeholder engagement. Since joining ICC in 2014, Sophie delivered roles across ICT, digital media, taxation and trade facilitation portfolios.



**HEDVIG NAHON**, Events and Communications Officer, previously worked at the UNESCO Headquarters Section for Freedom of Expression and Media Development, as well as at the World Association of Newspapers and News Publishers (WAN-IFRA), where she was a Project Assistant in the Media Freedom Division. She has also worked in the field of corporate philanthropy and partnerships in the private sector.

#### SUPPORTERS

The work of the organization has been made possible thanks to the support by the following leading entities from all stakeholder groups in 2020.

#### **Global Conference Supporters**



The Secretariat would like to thank all Program Contact Group Members for their hard work and dedication.

## FINANCES

The Secretariat of the Internet & Jurisdiction Policy Network is non-profit and neutral, financed through a multistakeholder funding pool.

BUDGET OVERVIE W IN EURO	2020
Contributions Received	932 767
Personnel	841 736
Events and Travel	14 830
Other Expenses	133 326

The Internet & Jurisdiction Policy Network is the multistakeholder organization addressing the tension between the cross-border nature of the internet and national jurisdictions.

Its Secretariat facilitates a global policy process between key stakeholders to enable transnational cooperation and policy coherence. Participants in the Policy Network work together to preserve the cross-border nature of the internet, protect human rights, fight abuses, and enable the global digital economy. Since 2012, the Internet & Jurisdiction Policy Network has engaged more than 400 key entities from different stakeholder groups around the world, including governments, the world's largest internet companies, the technical community, civil society groups, leading universities and international organizations.